

# Massachusetts All-Payer Claims Database: Technical Assistance Group (TAG)

September 9, 2014



center  
for health  
information  
and analysis

# Agenda

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- Housekeeping Items
- Review of Common Issues
- Eligibility Guidance
- Risk Adjustment – Supplemental Diagnoses
- Data Intake/APCD Submission Guide Ver 4.0
- Questions

# Housekeeping Items

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- ACA Membership Reporting
- Substance Abuse Survey
- Profile Reports
- Pharmacy Versioning

# Membership Reporting

**Center for Health Information and Analysis  
Monthly Payer Enrollment Data Request - Commercial Lines of Business Only**

**INSTRUCTIONS:** Please include the unduplicated enrollment count as of the last day of each month for all Massachusetts residents with primary medical coverage for fully-insured and self-insured COMMERCIAL lines of business, as outlined below.

Report Submission Date:

Payer Name:



Please list all affiliated companies included in this aggregation with associated APCD ORG IDs, as available:

**Unduplicated Commercial Fully- and Self-Insured Enrollment Counts (Current Count as of Date)**

	9/30/2013	10/31/2013	11/30/2013	12/31/2013	1/31/2014	2/28/2014	3/31/2014	4/30/2014	5/31/2014	6/30/2014	7/31/2014	8/31/2014	9/30/2014
<b>Total Monthly Enrollment Count:</b>													

Program/ Product Enrollees	Include	Exclude
Primary, Commercial Medical Insurance	X	
Massachusetts Residents	X	
Non-Massachusetts Residents		X
Qualified Health Plans (QHPs) In/Outside of Connector	X	
Mass. Health Connector Lines of Business (All)	X	
Federal Employee Health Benefit Plan (FEHBPs)	X	
Group Insurance Commission (GIC)	X	
Medical Security Program (MSP)	X	
Student Health Insurance Plans (SHIPs)	X	
Medicare/Medicaid Dually Eligibility Programs (incl. SCOs, ICOs, PACE Plans)		X
Medicaid Managed Care (MassHealth MCOs)		X
Medicare Gap		X
Medicare Managed Care/ Medicare Advantage		X
Medicare Part D		X
Other Supplemental Products		X
Behavioral Health/ Dental/ Pharmacy Stand-Alone Products		X
Supplemental Medical Insurance		X

Reported Months		Report Due Date
Start Month	End Month	
End-date enrollment counts for each of the following months, accounting for any retro adjustments		
September 30, 2013	March 31, 2014	May 21, 2014
September 30, 2013	April 30, 2014	June 23, 2014
September 30, 2013	May 31, 2014	July 21, 2014
September 30, 2013	June 30, 2014	August 21, 2014
September 30, 2013	July 31, 2014	September 22, 2014
September 30, 2013	August 31, 2014	October 21, 2014
September 30, 2013	September 30, 2014	November 21, 2014

# Substance Abuse Denial Study

## Substance Abuse Denial Study - August 2014

As required by Chapter 258 of the Acts of 2014, Section 35 ("An Act to increase opportunities for long-term substance abuse recovery").

### INSTRUCTIONS:

Please complete the request below with unduplicated counts of claims incurred in calendar year 2013 and adjudicated through June 30, 2014 for all Massachusetts residents with primary medical coverage only. Please include fully-insured commercial lines of business only. The denied status should be based on the final disposition of the claim. See **Specifications** tab for definition of substance abuse claims.



Carrier Name:  
MA APCD Org ID:


1. Number of Submitted Substance Abuse Claims:  
2. Total Charges on Submitted Substance Abuse Claims:


3. Number of Substance Abuse Claims Fully Denied:  
4. Total Charges on These Denied Claims:


5. Number of Substance Abuse Claims Partially Denied:  
6. Total Charges on These Denied Claims:


7. Breakdown of Denials by Reason:  
*(Express as a percent of total denied claims (Line 3 + Line 5))*

- Patient not eligible
- Non-covered benefit
- Exceeded benefit limit (days, visits, etc.)
- Non-covered provider
- Determined to be not medically necessary
- Other medical policy
- All other reasons (explain in attachment)

	Should sum to 100%

Contact Person:  
Email Address:  
Phone:


Please return to your CHIA liaison by September 12, 2014.  
Questions? Please contact your Liaison. Thank you.

SUBSTANCE ABUSE SURVEY DUE BY FRIDAY SEPTEMBER 12.



# Profile Reports

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- Carriers: Aetna, Celticare, CIGNA, Connecticare, BCBS of MA, BMC HealthNet, Fallon, Harvard Pilgrim Health Care, Health Plans Inc., MassHealth, Neighborhood Health Plan, Tufts Health Plan, United, WellPoint

- The reports were produced for two file types:  
**Medical Claims and Member Eligibility.**

- The reports are based on Release 2.1 data:  
**2012 incurred claims** submitted as of September 2013,  
**2012 eligibility data** submitted as of September 2013.

**COMMENTS DUE BY MONDAY SEPTEMBER 15.**

# Review of Common Errors

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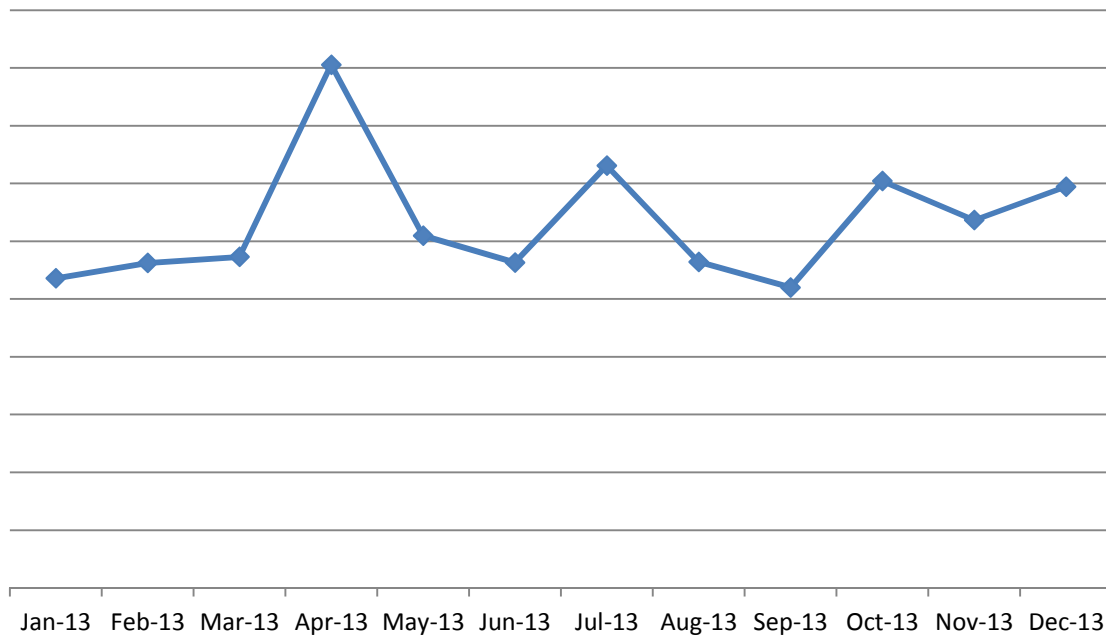
- Fluctuations in number of lines submitted
- Review of error rates/edit patterns
- Data review

# Line Number Fluctuations

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Medical Claim Lines Per Month



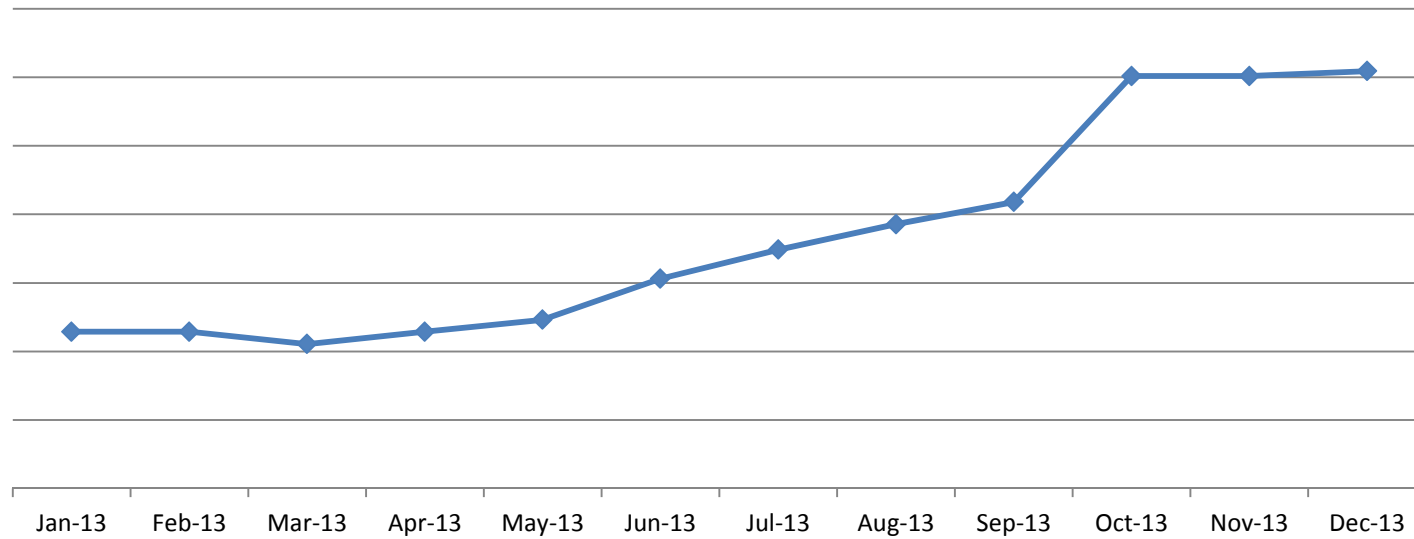


# Line Number Fluctuations

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Provider Lines Per Month

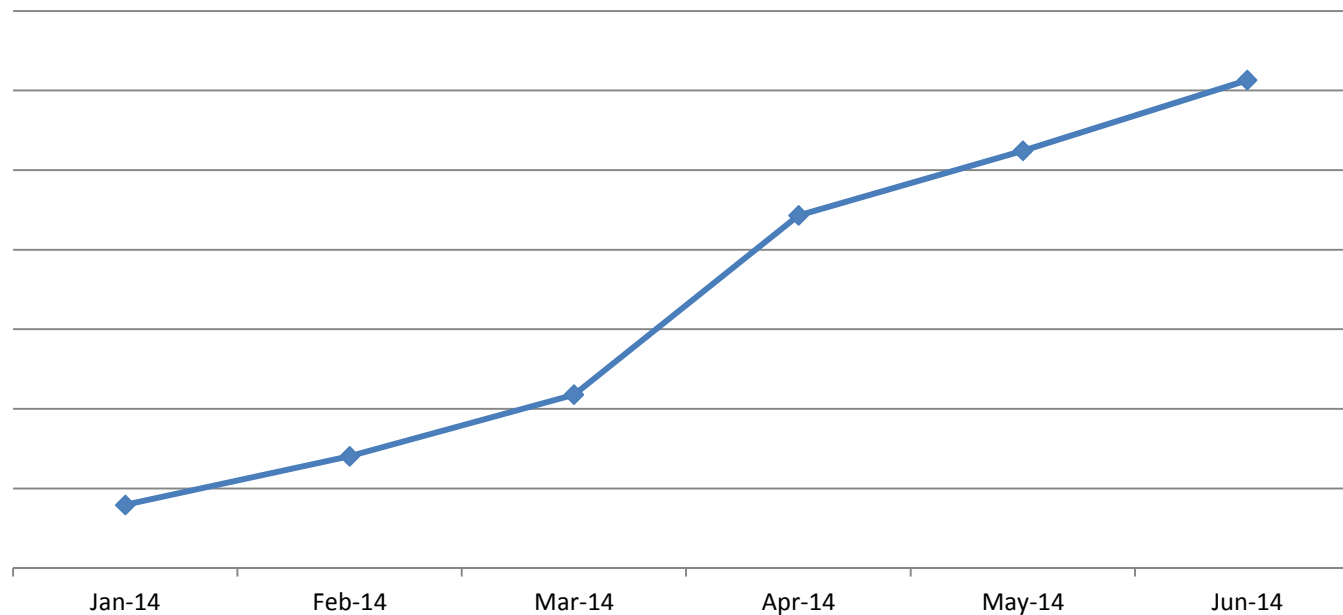


# Review of Error Rates/Patterns

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\*WARNING - Actuarial Value indicates no cost sharing by the plan;  
AV reported as = 0.

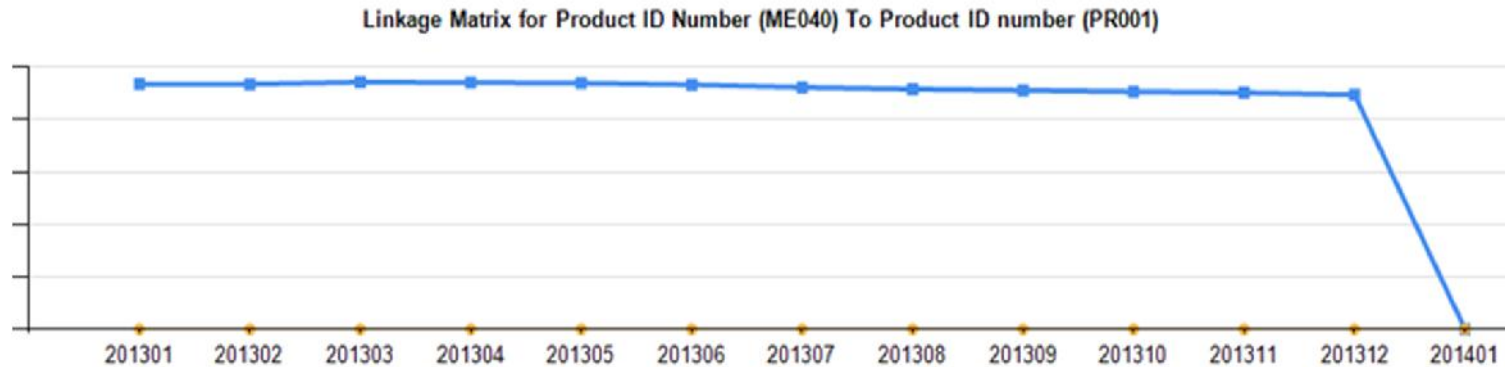


# Data Review

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Count Category	201212		2012	
	# By PlanProvid	% By PlanProvid Current / Above	# By PlanProvid	% By PlanProvid Current / Above
12. # of PCs	#####		#####	
13. # of PCs matched to providers		-		-

# Data Review



Organization Name	Submission Year Month	Number of Products	NAIC Code
Carrier A	201312	10	XYZ
Carrier A	201312	100	QRS
Carrier A	201403	11	XYZ
Carrier A	201403	99	QRS

# Eligibility Guidance

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Posted on our website:

“Member Eligibility Elements and When to Add a Line vs. Change a Line”

Current:

Change	ME123	Monthly Premium	
Change	ME132	Total Monthly Premium	

Update:

Add	ME123	Monthly Premium	Changes to this attribute indicates eligibility attribute changes that need to be captured separately
Add	ME132	Total Monthly Premium	Changes to this attribute indicates eligibility attribute changes that need to be captured separately

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# Risk Adjustment Supplemental Diagnoses

# Data Intake/APCD Submission Guide V4.0\*

Data Element/Change	Agency Requesting
Make Member PCP ID (ME 046) an A2 category	CHIA
Require Attributed PCP Provider ID (ME124) from all medical carriers, not just TME carriers	CHIA
New Field - Cost Sharing Reduction	Connector
Update Look Up Table for Drug Unit of Measure (PC075)	Carriers
Update Look up Table for State Medicare Code (MC130)	Carriers
Make Purchased Thru MA Exchange (ME045) to an A category	Connector
Advice on how to code SCOs	DOI
Confirm member address fields are residential and not billing	DOI
New field – County for Medicare Advantage Premium	DOI
New field – Situs (where account is based)	DOI
Add additional “spans” for more attributes, notably address	DOI
New fields for MassHealth Enrollment Categories	Several
Make Select NPI fields an A category	CHIA (MDM)
New Field for consideration - Flag for inclusion/exclusion in HEDIS quality measures	Carriers
New flag for consideration – Paid Flag (Yes / No)	Carriers

\*List is representative of suggested updates, not comprehensive

# Version 4.0 Submission Guide

## Tentative Timeframe

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- September – Finalize business requirements
- October – Admin Bulletin
- November – Technical Advisory Group
- May – targeted implementation (6 months)



# Upcoming Events

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- September – rerun APCD Membership comparison
  - publish Profile Reports
  - Connector Risk Assessment Simulation
- September/October – Substance Abuse Study
- October – MA APCD Administrative Bulletin
- November – TAG on version 4.0 intake updates
- December – MA APCD Data Release

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# QUESTIONS?

# Next Meetings

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October 14, 2014 at 2:00pm

November 18, 2014 at 2:00pm\*

\*NOTE – off a week